

# OUR QUALITY POLICY

Reapit provides innovative quality technical products and associated services to the UK Real Estate Market that support the success and growth of its customers. It does this by certifying that those offerings support regulatory and statutory requirements and potential future obligations. Reapit is committed to provide, amongst core offerings, an open platform (Foundations) that enables customers or other interested partners to develop their own solutions in an integrated environment that protects the customer's central solution.

To achieve this, a Quality Management System (QMS) has been implemented to meet the requirements of ISO 9001:2015, focussing on the customer journey and ensuring that company processes are effective to meet the needs of all interested parties.

We have adopted a risk-based approach to identify threats and opportunities to guarantee that we continue to meet our own high expectations and those of our customers.

2020–21 Objectives and Key Results:

- *Launch high-value product innovation*
- *Drive productivity and employee satisfaction*
- *Deliver profitable growth*

All staff that join our business are made aware of our quality policy and how their role supports the QMS and our core business objectives. In addition, awareness and training activities are regularly scheduled to meet compliance across the company.

We are committed to the continued review and improvement of the QMS and to continued compliance with contractual, legal and other requirements applicable to the organisation.

Staff are required to follow the quality policy and processes at all times.

The Reapit board and senior management approve and are committed to this policy.

**Gary Barker**  
Chief Executive  
On behalf of the board of directors of Reapit Limited