

SUPPORT
services



Reapit *Support*

The success platform
for your agency

REAPIT SUPPORT

From Go Live to ongoing, Reapit will never leave your side.

All new customers receive dedicated support so you can operate with immediate success and confidence.

From early morning to late at night, Reapit is here for you.

Access our Service Desk Portal 24/7 to log, view and escalate cases with our support team at any time. The Portal provides easy and quick access, and allows customers to self-service their request, helping them increase their productivity.

From knowledge zero to insight hero, Reapit is an open book.

Take advantage of self-help information to become product experts and business saviours.

And from Reapit to you, we'll keep an eye on everything.

Actively monitor key services including portal feeds and internet registrations.



24/7

Our Service Desk Portal

is always available to you all day, and every day.

80%

The number of

cases our service team aims to resolve on the same day.

90%

The amount of

phone calls that our service team responds to in under 10 seconds.

One digital transformation partner for your agency

Enquire now
www.reapit.com/enquire